

# Enhancing patient safety

**Alex Wojcik, Regional Sales Manager for the East Central Region at Salient Systems, explores the role of AI in healthcare facilities**

**I**n recent years, AI has transformed many industries, including healthcare, by improving patient safety through advanced video surveillance. Traditional security cameras have long played a role in monitoring hospital environments, but AI-powered video analytics are now significantly enhancing their effectiveness. With real-time monitoring, predictive capabilities and integration with other smart technologies, AI is helping healthcare providers create safer environments for both patients and staff.

## **Reducing false alarms and nuisance alerts**

One of the primary advantages of AI-powered video surveillance is its ability to reduce false alarms and nuisance alerts. Traditional video monitoring systems benefit from AI as a supplement to its native features. For example, false alarms, when occurring too often, can lead to alarm fatigue among healthcare professionals. AI-driven video analytics can filter out non-threatening activities and detect actual incidents with





greater accuracy. By incorporating intelligent event recognition into traditional video monitoring software, it reduces the time and effort spent on investigating false alarms, allowing security and medical personnel to focus on genuine threats.

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#### Advanced video analytics for proactive patient safety

AI-driven video surveillance now includes capabilities such as slip-and-fall detection and personal protective equipment (PPE) compliance monitoring. These analytics are particularly useful in healthcare settings where patient mobility issues or environmental hazards can lead to falls. By using AI algorithms to detect

unusual movements or lack of proper safety gear, hospitals can proactively address risks before they escalate into serious incidents.

In addition, AI can detect aggressive behavior in real time by analyzing body language and vocal cues. Some systems integrate with sensors that detect raised voices or specific keywords that may indicate distress or a potential altercation. This proactive approach allows hospital security teams to intervene before situations become dangerous.

#### Enhanced search and playback capabilities

Traditional security cameras in healthcare settings primarily serve a retrospective function, allowing staff to review footage after an incident has occurred. In contrast, AI-powered surveillance systems operate in real-time, analyzing video feeds and integrating with other data sources to provide predictive insights. These systems can differentiate between routine activities and abnormal events. AI-driven video analytics allow healthcare providers to quickly locate specific events, individuals or objects, reducing the time needed to investigate incidents. This shift ▶

### About Alex Wojcik

Alex Wojcik is Regional Sales Manager for the East Central Region at Salient Systems, bringing nearly a decade of experience in the security industry.

Known for his consultative approach, Alex specializes in delivering customized video surveillance solutions that align with each client's unique needs. He prioritizes building strong channel partnerships and providing exceptional support throughout the sales cycle and beyond. Based in the Detroit Metropolitan Area,

Alex is dedicated to helping organizations enhance their security posture through tailored, reliable solutions and unmatched service.





**Alex Wojcik,**  
Regional Sales Manager for the East  
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from passive observation to active intervention represents a major leap forward in patient care and hospital security.

### AI as a decision-making assistant in healthcare

AI is not replacing healthcare or security professionals but rather acting as an intelligent assistant. AI-powered video surveillance systems provide real-time alerts and insights, helping hospital staff respond more swiftly and effectively to safety concerns improving overall patient care.

Moreover, AI-driven surveillance can integrate with other hospital systems, such as electronic health records (EHRs) and nurse call systems, to provide contextualized alerts. By combining data from multiple sources, AI can help prioritize responses based on the severity of the situation.

### Integration with smart sensors and IoT devices

Modern AI-powered surveillance systems are designed to work in tandem with smart sensors and Internet of Things (IoT) devices. Hospitals are increasingly using environmental sensors to monitor air quality, temperature and humidity levels in patient rooms. AI can aggregate data from these sources and video analytics to provide a comprehensive safety solution.

For example, a hospital utilizing AI-powered video surveillance may also integrate sensors which detect environmental anomalies such as smoke, carbon monoxide or aggressive speech patterns. This integration allows healthcare providers to respond quickly to emergencies and improve patient safety by creating a multi-layered security approach.

### AI and business analytics

Healthcare facilities can use video surveillance supplemented with AI to improve their business intelligence. By examining AI data, inefficiencies and opportunities for training or process improvements and much more can be found. Healthcare is first and foremost about patient care, however the experience in a healthcare facility is felt by the patient, their friends and family and the staff so a comprehensive analysis of the experience from admittance to release should be continuous to ensure effective and positive experience for all.

### AI's future in healthcare video surveillance

While AI has already made significant strides in patient safety, its full potential is yet to be realized. The technology is still evolving and future advancements may include even more precise predictive analytics and automation.

However, despite its benefits, AI-driven video surveillance still has limitations. The technology requires

continuous training and updates to improve accuracy, and ethical considerations regarding patient privacy must be carefully managed. Hospitals must strike a balance between leveraging AI for safety and maintaining patient confidentiality.

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### Conclusion

AI-powered video surveillance is revolutionizing patient safety by reducing false alarms, providing real-time analytics, improving search capabilities and integrating with smart hospital systems. As AI continues to evolve, its role in healthcare will become even more significant, helping to prevent incidents before they occur and enabling healthcare providers to deliver better, safer patient care. By embracing AI-driven solutions, hospitals can create more secure environments that benefit both patients and medical staff alike. ■

